COMPLAINT NOTICE

If you have a problem with the services provided by this credit union, please contact us at:

Alamo City Credit Union
4801 NW Loop 410, Suite 101
San Antonio, TX 78229
Phone: (210) 521-2898
Email: alamocity@alamocitycu.com

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department at:

Texas Credit Union Department
914 East Anderson Lane
Austin, Texas 78752-1699

Phone: (512) 837-9236

FAX: (512) 832-0278

Email: complaints@cud.texas.gov

Website: www.cud.texas.gov